



ALISS Voice Application Launch Pack

Alexa, enable My Scottish Community

Overview

As of the 8th of February 2023, ALISS (A Local Information System for Scotland) will be available as a voice activated technology via Amazon Alexa.

This pack has been developed by TL Tech and aims to provides Scotland's Third Sector Interfaces with the information it needs to promote this technology to its community networks. ALISS' online platform is already utilised by third sector organisations across Scotland, and this technological development will make the lives of its users with varying support needs much simpler.

What is TL Tech?

TL Tech is a smart home solution provider with a difference. We recognise that the population is ageing, increasingly with complicated health needs and the societal challenges that this presents. In the later years of life many wish to stay in their own homes. We provide a service to enable and support this to happen for the benefit of everyone.

The ALLIANCE has partnered with TL Tech Ltd to deliver a new vision for ALISS. The project has been awarded funding from Innovate UK as part of their Healthy Ageing Challenge and has resulted in a voice activated version of ALISS to make it more accessible, particularly for those with low digital literacy or who may have a physical condition or disability that makes use of computers or tablet devices more difficult.

You can learn more about TL Tech by visiting our website: https://www.tltechsmart.com/



Why does this matter to third sector organisations?

Voice applications are transforming inaccessible outlets, enabling the public to access relevant information through voice commands. The voice activated version of ALISS will support those with low digital literacy or who may have a physical condition or disability to stay connected to their community.

By using voice commands, the user can simply say, "Alexa, enable My Scottish Community" and 'ask Alexa' for what they would like to find with the aim of supporting those with low digital literacy or who may have a physical condition or disability, to stay connected to their communities and access the support they need when they need it most.

Until now, this information has only been accessible via an online platform, limiting access to those with digital skills and physical dexterity. ALISS for Alexa is changing the way information is shared to make it accessible for all, ensuring that everyone in Scotland has the right information, at the right time, about resources that are available to help them live well and stay connected to their community.

How can we promote the ALISS voice application?

Spread the word far and wide! This is a fantastic tool for third sector organisations and the people they support to tap into. We've included various resources within this pack to help you get started, including:



Newsletter Article / Website Blog



Social Media Post Templates



Media Library



Newsletter Article / Website Blog

You might be familiar with ALISS, the Scottish Government-funded digital system that enables people and professionals across the country to find and share information on services, groups and resources in their local communities.

Funded by the Scottish Government and developed in collaboration with the Health and Social Care Alliance Scotland (The ALLIANCE). ALISS offers everyone, especially the most vulnerable in our communities, a new way to engage with the wider world, providing increased independence and autonomy.

ALISS for Alexa is the newly launched voice-activated version of the online information hub developed by fusing TL Tech's technical ability with the rich data provided by ALISS. By using voice commands, the user can simply say, "Alexa, enable My Scottish Community" and 'ask Alexa' for what they would like to find with the aim of supporting those with low digital literacy or who may have a physical condition or disability, to stay connected to their communities and access the support they need when they need it most.

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Innovate UK and the ALLIANCE selected TL Tech as a strategic partner for this project due to the team's experience and expertise in providing smart home solutions. Their proven approach has changed how families find information by optimising the functionality of technology that many people already have in their houses. Whether that is for convenience, comfort, energy saving, security or fun, they are changing lives. For example, home automation can ensure heating and lighting only comes on when you need it, dashboards and buttons can be configured to manage technology conveniently, and utilising voice assistance ensures technology is accessible to all, as demonstrated with the ALISS for Alexa application.

Working in the third sector, you know that social care is bursting at the seams. With fewer resources and more demand, now is the time to consider ways to offer services more efficiently without compromising on the quality of the advice given – the perfect opportunity to give ALISS a voice. ALISS for Alexa demonstrates the effectiveness of this technology and is proof of concept to others who seek to develop inclusive services. It's exciting to consider that our possibilities are limited only by our imagination of how we might ingrate voice technology into our daily lives, and it's reassuring to know that TL Tech Ltd has the knowledge and experience to make these dreams a reality.

Social Media Post Templates

Post 1

We're delighted to announce that a voice activated version @ALISS, A Local Information System for Scotland, is now available on Amazon Alexa!

The voice activated version of ALISS allows you to access local health, welfare and community information quickly and easily with just your voice. Simply say, "Alexa, enable My Scottish Community" and 'ask Alexa' for what you would like to find.

You can learn more about this technology by visiting: https://www.tltechsmart.com/aliss/

@TL Tech @The ALLIANCE

#ALISS #AmazonAlexa #Scotland #ThirdSector

Post 2

We are excited to announce the launch of @ALISS (A Local Information System for Scotland) on Amazon Alexa! Now you can find and share information on resources, groups and support networks with just the sound of your voice. Try it out today by saying 'Alexa, enable My Scottish Community' and 'ask Alexa' for what you would like to find.

Learn more about the launch of ALISS for Alexa: https://www.tltechsmart.com/aliss/

@TL Tech @The ALLIANCE

#ALISS #VoiceActivated #Scotland #Community

Post 3

The use of voice technology can provide a new way for those with support needs to engage with the wider world, providing increased independence and autonomy.

That's why we're pleased to share that @ALISS (A Local Information System for Scotland) is now available on Amazon Alexa.

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@TL Tech @The ALLIANCE

#ALISS #AmazonAlexa #Scotland #ThirdSector

Media Library

Explainer Artwork

Artwork that details how the voice activated version of ALISS works can be found below.



A4 Poster

Community poster to promote the launch of the voice activated version of ALISS can be found below.



Social Media Artwork (square)

A range of artwork for social media channels (Instagram and LinkedIn) to promote the launch of the voice activated version of ALISS can be found below.



Social Media Artwork (Facebook)

A range of artwork sized for Facebook to promote the launch of the voice activated version of ALISS can be found below.



Frequently Asked Questions

Our FAQs are designed to answer any questions you may have about ALISS and Alexa, and they provide detailed instructions on how to set up and use the two together.



If you have any difficulties accessing these designs or further questions, please email aliss@tltechsmart.com or phone Caroline on 07967047852.



Q ALISS

Connecting you to your community

Alexa, enable My Scottish Community